



Volume 12, Issue 3

## **Membership Meeting**

When: Wednesday, March 28, 2012

Time:Dinner — 6:00 PM

Where: Lulu's Banquet Room 2230 Pine Street (Pine St. & Cypress Ave.) Redding CA 96001

Program : Round table Q & A Format

# ALERT

This has been a trying month for me. Fighting double pneumonia and computer problems. Sorry this is short and a little late. Next month will be better, I hope.

# Long-term ASCCA Member Dwain H. Bartels Passed Away

35-Year ASCCA Member Dwain H. Bartels of Carmichael passed away at home peacefully on Sunday, March 11, 2012. He is survived by his wife of nearly 40-years, Carol, daughter Joan Baker-Warren, son Robert Bartels, daughter Debbie Richardson, daughter Audrey Larson, 15 grandchildren, 27 greatgrandchildren and one great-great-grandchild. Dwain owned D & L Automotive Repair for 50 years and taught many young mechanics during his years with the Regional Occupational Program. He was dedicated to giving the best service with integrity. The ASCCA family will miss him dearly.

## Ruskin on Price

"It is unwise to pay too much, but it's worse to pay too little. When you pay too much, you lose a little money -- that is all."

When you pay too little, you sometimes lose everything -- because the thing you bought is incapable of doing the job it was bought to do.

The law of business balance prohibits paying a little and getting a lot -- it can't be done.

If you deal with the lowest bidder, it is well to add something for the risk you run and if you do that, ypu will have enough for something better."

John Ruskin (1819 - 1900)

#### **CODE of ETHICS**

1. To promote good will between the motorist and the industry.

2. To have a sense of personal obligation to each individual customer.

3. To perform high quality repair service at a fair and just price.

4. To employ the best skilled personnel obtainable.

5. To use only proven merchandise of high quality distributed by reputable firms.

6. To itemize all parts and adjustments in the price charged for service rendered.

7. To retain all parts replaced for customer inspection, if so requested.

8. To uphold the high standards of our profession and always seek to correct any and all abuses within the automotive industry.

9. To uphold the integrity of all members.

10. To refrain from advertisement which is false or misleading or likely to confuse or deceive the customer.

#### REGULAR MEMBERSHIP (Updated 2/29/12)

ADVANCED AUTOMOTIVE ALL WHEEL ALIGNMENT ALTERNATIVE AUTO BRYANT AUTOMOTIVE Tom Bryant......222-3313 CA AUTO REPAIR & SMOG Barbara White......246-9277 CLASSIC IMPORT SERVICES, INC. Angelo & Faith Aristo......221-3653 DOUBLE "S" AUTOMOTIVE Jim & Susan Staggs......336-5905 DRINNIN'S AUTO REPAIR EUREKA BRAKE & AUTOMOTIVE Steve Cunningham......707-443-2122 FINWALL'S DIAG. & REPAIR HARTNELL TRANSMISSION J&H PERFORMANCE Harvey Grant/Joel Gooch......245-0176 KEITH'S AUTO REPAIR MARTON'S REPAIR METRIC MOTORS PERRY'S AUTO REPAIR JT'S PRO SMOG **REDDING ONE-STOP AUTO** REDDING RADIATOR STEVE'S AUTO REPAIR UNDERHOOD AUTOMOTIVE 

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